

APPENDIX 6
COMMUNITY

Community Complaints for the 2023 Review Period

Date and Time	From	Concern Raised	Received	Investigation and Action Taken
01 Jan 2023 at 9:09 PM	Mogo Road, Wollar	Smoke	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about smoke coming into his house. WC staff investigated the complaint and found no smoke source onsite. Also, wind direction recorded onsite was from the East and so WC downwind from the Caller. WC staff spoke to Caller about his complaint.
11 Jan 2023 at 12:28 PM	Mogo Road, Wollar	Noise and Dust	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC two days earlier and dust observed Jan 11. WC staff investigated the complaint and determined that: (i) the low frequency (LF) noise levels recorded by the real-time noise monitor at Mogo Road were below the Noise Criteria[i] for the time reported by the Caller; and (ii) that operations were compliant for visual dust. WC staff spoke to Caller about his complaint.
22 Jan 2023 at 9:11 PM	Mogo Road, Wollar	Smoke & odour	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about smoke and odour. WC staff investigated the complaint and found no smoke and odour source onsite. WC staff also determined that (i) the wind direction recorded onsite was from the East and so WC downwind from the Caller; and (ii) two (2) fires were logged on the NSW RFS "Fires near me" website that were located to the East (i.e., upwind) of the Caller. The Caller declined to speak to WC staff.
24 Jan 2023 at 8:54 PM	Mogo Road, Wollar	Smoke & Odour	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about smoke and odour from WC. WC staff investigated the complaint and found no smoke or odour source on site that would account for the Caller's complaint. WC staff also determined that a very light westerly wind was recorded onsite and so the Caller was not directly upwind of WC. The Caller declined to speak to WC staff.
26 Jan 2023 at 2:55 PM	Mogo Road, Turill	Dust	Mobile	Caller contacted Wilpinjong Coal (WC) to complain about dust from WC. WC staff investigated the complaint and determined that operations were compliant for visual dust. WC staff attempted to speak to the Caller about their complaint.
30 Jan 2023 at 7:22 PM	Ringwood Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about loud mine noise. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the real-time noise monitor at Ringwood Road were below the Noise Criteria. The Caller declined to speak to WC staff.
30 Jan 2023 at 8:59 PM	Mogo Road, Wollar	Odour	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about an odour from WC on the 22/1 (9:00 PM), 23/1 (8:50 PM) and 26/1 (8:50 PM). WC staff investigated the complaint and found no odour source on site that would account for the Caller's complaint. WC staff also determined that the wind direction recorded onsite was mostly from the East at the reported times and so WC downwind from the Caller. The Caller was not contacted.
4 Feb 2023 at 3:11 PM	Mogo Road, Wollar	Dust	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about dust coming from a truck near Ulan-Wollar Road. WC staff investigated the complaint and determined that operations were compliant for visual dust. WC staff spoke to the Caller about their complaint.
7 Feb 2023 at 11:54 AM	Ringwood Road, Wollar	Blast	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about a blast at WC. WC staff investigated the complaint and determined that a blast had occurred at WC and that the overpressure and vibration levels recorded at the EPL monitoring site at Wollar Village were compliant. WC staff spoke to the Caller about their complaint.
9 Feb 2023 at 8:50 PM	Mogo Road, Wollar	Odour	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about a spontaneous combustion odour coming from WC. WC staff investigated the complaint and found no odour source on site that would account for the Caller's complaint. WC staff also determined that the wind direction recorded onsite was mostly from the East at the complaint time and so WC downwind from the Caller. WC staff spoke to the Caller about their complaint.
10 Feb 2023 at 8:47 PM	Mogo Road, Wollar	Odour	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about experiencing a spontaneous combustion odour coming from WC. WC staff investigated the complaint and found no odour source on site that would account for the Caller's complaint. WC staff also determined that the wind direction recorded onsite was mostly from the North-West at the complaint time and so WC downwind from the Caller. The Caller declined to speak to WC staff.

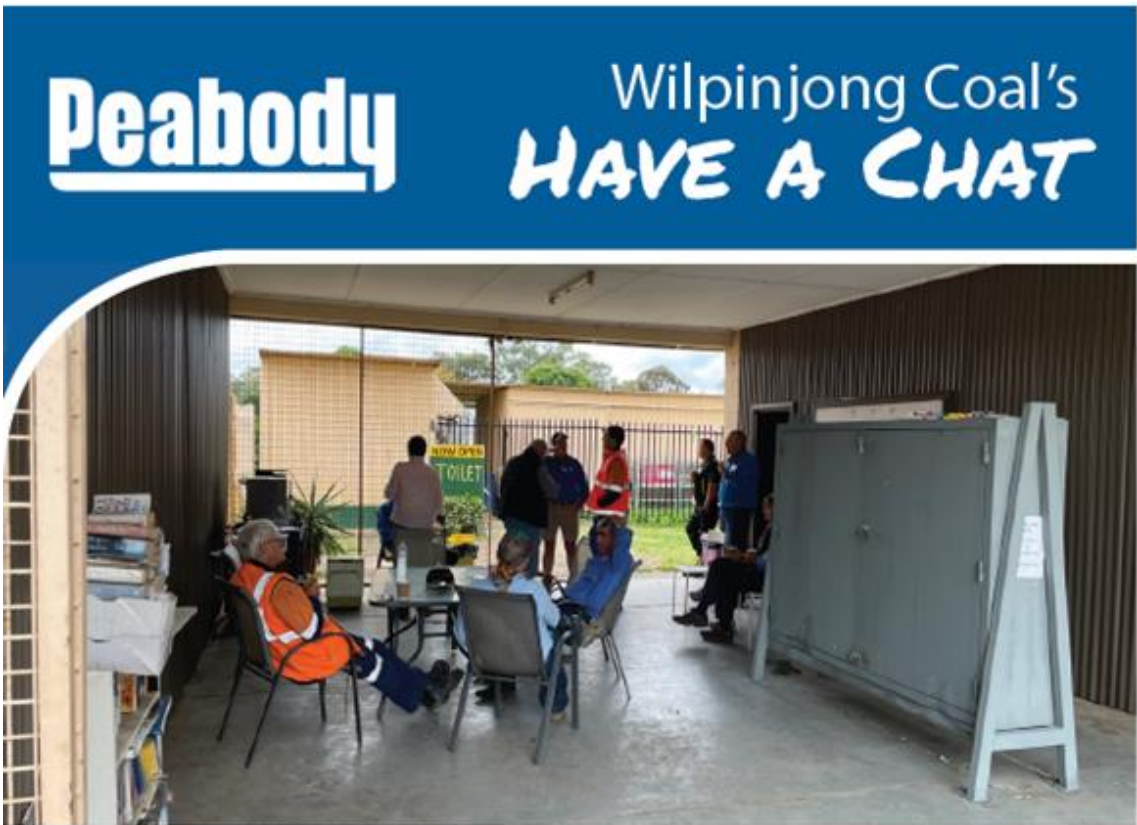
Date and Time	From	Concern Raised	Received	Investigation and Action Taken
12 Feb 2023 at 10:01 AM	Ringwood Road, Wollar	Blast	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about a blast at WC on 11 Feb 2023 at 3:30 PM. WC staff investigated the complaint and determined that a blast had occurred at WC and that the overpressure and vibration levels recorded at the EPL monitoring site at Wollar Village were compliant. WC staff spoke to the Caller about their complaint.
12 Mar 2023 at 9:28 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about 'faint' noise from WC over the weekend. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria at the times mentioned by the Caller. The Caller declined to speak to WC staff.
18 Mar 2023 at 12:18 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about 'ongoing loud noise' from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria at the times mentioned by the Caller. The Caller declined to speak to WC staff.
24 Mar 2023 at 1:01 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about 'truck noise' from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
24 Mar 2023 at 4:56 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about 'truck noise' from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
28 Mar 2023 at 5:52 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about 'ongoing noise' from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
28 Mar 2023 at 10:27 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
28 Mar 2023 at 11:01 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
28 Mar 2023 at 11:17 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
28 Mar 2023 at 11:46 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
07 Apr 2023 at 1:10 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
07 Apr 2023 at 8:05 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
08 Apr 2023 at 8:26 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.

Date and Time	From	Concern Raised	Received	Investigation and Action Taken
09 Apr 2023 at 5:51 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
10 Apr 2023 at 9:48 PM	Ringwood Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about general noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Ringwood Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
11 Apr 2023 at 12:45 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
12 Apr 2023 at 1:41 PM	Mogo Road, Wollar	Blast	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about hearing a blast from WC. WC staff investigated the complaint and determined that a blast had occurred at WC and that the overpressure and vibration levels recorded at the EPL monitoring site at Wollar Village were compliant. WC staff spoke to the Caller about their complaint.
1 May 2023 at 9:43 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
2 May 2023 at 7:11 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about loud noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
3 May 2023 at 11:22 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. WC staff attempted to speak to the Caller about their complaint.
8 May 2023 at 2:16 PM	Mogo Road, Wollar	Odour	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about a 'smell along the fence line'. The Caller declined to speak to WC staff, so WC staff were unable to obtain further details. The complaint was investigated based on the limited detail provided and a reason for the complaint not found.
20 May 2023 at 9:52 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC during the night and morning. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
31 May 2023 at 2:25 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
04 Jun 2023 at 12:12 PM	Ringwood Road, Wollar	Dust	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about dust coming from Pit 6 area. WC staff immediately investigated the complaint and determined that operations occurring in the Pit 6 area were compliant. The Caller declined to speak to WC staff.
12 Jun 2023 at 3:37 PM	Ulan Road, Cooks Gap	Driver Behaviour	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about poor driver behaviour. WC staff spoke to the Caller about their complaint and obtained further details. The Caller believed the driver of the vehicle was a mine worker. WC staff investigated the complaint and from the details provided by the Caller determined that the driver was unlikely to have come from Wilpinjong Coal.
29 Jun 2023 at 10:15 PM	Ringwood Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about loud noise coming from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Ringwood Road real-time noise monitor were affected by wind and passing trains but nonetheless compliant with the Noise Criteria. The Caller declined to speak to WC staff.

Date and Time	From	Concern Raised	Received	Investigation and Action Taken
30 Jun 2023 at 9:14 PM	Ringwood Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about low frequency noise coming from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Ringwood Road real-time noise monitor were affected by approaching and passing trains but nonetheless compliant with the Noise Criteria. The Caller declined to speak to WC staff.
01 Jul 2023 at 12:34 PM	Mogo Road, Wollar	Unconfirmed	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to say: "from script. As per your instructions". WC staff investigated the message and confirmed operations were compliant. The Caller declined to speak to WC staff.
18 Jul 2023 at 10:43 PM	Ringwood Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about loud machinery noise coming from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Ringwood Road real-time noise monitor were affected by approaching and passing trains but nonetheless compliant with the Noise Criteria. The Caller declined to speak to WC staff.
07 Aug 2023 at 10:02 PM	Ringwood Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about mine noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Ringwood Road real-time noise monitor were influenced by a passing train but nonetheless compliant with the Noise Criteria. WC staff spoke to the Caller about their complaint.
10 Aug 2023 at 9:18 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
10 Aug 2023 at 10:18 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
11 Aug 2023 at 6:38 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
12 Aug 2023 at 2:32 PM	Mogo Road, Wollar	Dust	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about dust from WC. WC staff immediately investigated the complaint and determined that mining operations were compliant. The Caller declined to speak to WC staff.
13 Aug 2023 at 7:58 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
13 Aug 2023 at 9:24 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
13 Aug 2023 at 10:50 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
14 Aug 2023 at 12:14 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC all weekend and in the morning. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
20 Aug 2023 at 8:03 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC all night. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.

Date and Time	From	Concern Raised	Received	Investigation and Action Taken
26 Sep 2023 at 9:58 PM	Ringwood Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about mine noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Ringwood Road real-time noise monitor were slightly influenced by a nearby idling train and passing jet aircraft, but nonetheless compliant with the Noise Criteria. The Caller declined to speak to WC staff.
10 Oct 2023 at 3:47 PM	Mogo Road, Wollar	Blast	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about a blast from WC. WC staff investigated the complaint and determined that a blast had occurred at WC and that the overpressure and vibration levels recorded at the EPL monitoring site at Wollar Village were compliant. WC staff spoke to the Caller about their complaint.
12 Oct 2023 at 6:44 PM	Mogo Road, Wollar	Dust	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about dust from WC. WC staff immediately investigated the complaint and determined that mining operations were compliant. WC staff spoke to the Caller about their complaint.
19 Oct 2023 at 8:25 AM	Mogo Road, Wollar	Unconfirmed	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to say: "will ring EPA". The Caller declined to speak to WC staff. WC staff investigated the message and confirmed mine operations were compliant.
23 Oct 2023 at 3:43 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
31 Oct 2023 at 1:50 PM	Mogo Road, Wollar	Dust	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about dust from Pit 8 area at WC. WC staff immediately investigated the complaint and determined that mining operations were compliant. WC staff spoke to the Caller about their complaint.
14 Nov 2023 at 1:56 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
15 Nov 2023 at 7:47 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
15 Nov 2023 at 8:06 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
15 Nov 2023 at 9:01 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
16 Nov 2023 at 1:37 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
16 Nov 2023 at 1:48 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.
16 Nov 2023 at 8:15 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. The Caller declined to speak to WC staff.

Date and Time	From	Concern Raised	Received	Investigation and Action Taken
29 Nov 2023 at 8:44 PM	Mogo Road, Wollar	Odour	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about an odour coming from WC. WC staff investigated the complaint and found no odour source on site that would account for the Caller's complaint. The Caller declined to speak to WC staff.
01 Dec 2023 at 8:51 PM	Mogo Road, Wollar	Odour	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about an odour coming from WC. WC staff investigated the complaint and found no odour source on site that would account for the Caller's complaint. The Caller declined to speak to WC staff.
04 Dec 2023 at 9:11 PM	Mogo Road, Wollar	Odour	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about an odour coming from WC. WC staff investigated the complaint and found no odour source on site that would account for the Caller's complaint. The Caller declined to speak to WC staff.
05 Dec 2023 at 8:59 PM	Mogo Road, Wollar	Odour	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about an odour coming from WC. WC staff investigated the complaint and found no odour source on site that would account for the Caller's complaint. The Caller declined to speak to WC staff.
09 Dec 2023 at 9:29 PM	Mogo Road, Wollar	Odour	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about an odour coming from WC. WC staff investigated the complaint and found no odour source on site that would account for the Caller's complaint. The Caller declined to speak to WC staff.
23 Dec 2023 at 10:58 AM	Mogo Road, Wollar	Noise & Odour	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise and odour coming from WC 'most nights'. WC staff investigated the complaint and determined that: (i) the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria, and (ii) there was no odour source on site that would account for the Caller's complaint. The Caller declined to speak to WC staff.
23 Dec 2023 at 11:40 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about an annoying drone noise during the morning from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. WC staff spoke to the Caller about their complaint.
29 Dec 2023 at 5:06 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria. WC staff spoke to the Caller about their complaint.
29 Dec 2023 at 11:51 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the Mogo Road real-time noise monitor were compliant with the Noise Criteria.



Come and meet a member of the Wilpinjong Team!

When: First Thursday of every month

Location: The Wollar Store

Time: 1.30pm to 4.30pm

In a casual setting, have a chat to the team about:

- The current mining operation
- Any questions or concerns you may have

Or you could just stop in for a cup of tea or coffee. For bookings - Ian Flood - 0417 049 493 or Kieren Bennetts - 0488 103 807.

2023 DATES

- 12 January
- 2 February
- 2 March
- 6 April
- 4 May
- 1 June
- 6 July
- 3 August
- 7 September
- 5 October
- 2 November
- 7 December

Peabody Energy Australia Pty Ltd
 1434 Ulan Wollar Road
 Wilpinjong NSW 2850
 Phone (02) 6370 2500



2023 Community Support Program

Q1 2023

Purpose	Amount	Category
Gulgong Amateur Swimming Club	\$5,000	Youth Services
Mudgee Disability Support Service – Christmas Party	\$1,000	Diversity
Cassilis Rodeo	\$3,000	Community Development
Barnardos – Christmas Party	\$1,000	Diversity
Rylstone/Kandos Show	\$2,500	Community Development
Business Mudgee – Womans Week Workshop	\$2,000	Diversity
Mudgee Show	\$3,000	Community Development
TOTAL	\$17,500	

Q2 2023

Purpose	Amount	Category
Gulgong Junior Rugby League	\$4,000	Youth Services
Henry Lawson Heritage Festival	\$2,500	Arts & Culture
Volunteer Rescue Association NSW	\$15,000 (over two years)	Community Development
Mudgee Gulgong Wolves	\$15,000 (over three years)	Youth Services
Mudgee Running Festival	\$2,200	Community Development
Mudgee Angus Breeders Association	\$1,000	Community Development
Tunes on the Turf	\$3,000	Community Development
Mudgee Veterans Golf Tournament	\$2,500	Community Development
Mudgee Region Tourism	\$3,400	Community Development
Watershed Landcare Greenday	\$3,000	Environment
TOTAL	\$51,600	

Q3 2023

Purpose	Amount	Category
Watershed Landcare Greenday	\$3,000 + BBQ costs	Environmental
Mudgee Region Tourism	\$3,400	Community Development
Mudgee Veterans Golf Tournament	\$2,500	Community Development
TOTAL	\$8,900	

Q4 2023

Recipient	Purpose	Amount	Category
University of Wollongong	Mudgee Region Community Scholarship	\$3,900	Health Care
Mudgee Sunrise & Mudgee Rotary Clubs	Mudgee Carols	\$10,000	Community Development
Gulgong Amateur Fishing Club	2023 Fish Release	\$3,000	Environmental
Can Assist - Mudgee	Cancer Patient support	\$3,000	Health Care
Combined Churches of Mudgee	2023 Community Christmas Lunch	\$3,000	Diversity
Gulgong High School	Sporting uniforms and equipment	\$3,000	Youth Services
Gulgong Show Society	Gulgong Show	\$2,500	Community Development
Open Frame Coaching	2024 Max Potential Program	\$4,790	Youth Services
NSW RFS Cudgegong District	Fuel solution for Wollar and Cooks Gap Rural Fire Brigade Stations	\$5,180	Community Development
Mudgee disability Support Service	2023 Christmas Party	\$1,000	Health Care
	TOTAL	\$39,370	

Pink October

A TOTAL OF \$15,000 WAS RAISED

To Support **PINK UP MUDGEE** 

For the month of October, Peabody Wilpinjong was raising funds for Pink Up Mudgee supporting the McGrath Foundation for the placement of Breast Cancer nurses in rural areas.

A sincere thank you to all that purchased and wore a pink HI-VIS Shirt, attended the breakfast bbq's and purchased a ticket in the Pink Up Wilpy Raffle. Outstanding effort by all.

Congratulations to the raffle winners

- Major Prize- Stay at Glenayr Farm- Matthew Brown
- Dinner at The Zin House- Samuel Magennis
- Photo Session- Gabrielle Dries
- Yeti Voucher- Justin Sutherland
- Best of Mudgee Hamper- Emily Rochester



TEAM WILPINJONG



**BE A 'COAL-HEARTED' MINER,
SUPPORT MOVEMBER**

**THIS YEAR WE ARE JOINING THE PEABODY
MOVEMBER CHALLENGE- SITE VS SITE**



**SIGN UP OR DONATE TO
MOVEMBER
SUPPORTING MEN'S HEALTH**