



WILPINJONG COAL PTY LTD

**COMMUNITY COMPLAINTS REGISTER
SUMMARY**

from

1 January 2022 to 31 January 2022

**2022
Community Complaints Register Summary**

Date and Time	From	Concern Raised	Received	Investigation and Action Taken
08 Jan 2022 at 10:40 PM	Ringwood Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the real-time noise monitor at Ringwood Road were below the Noise Criteria ⁱ . The Caller declined to speak to WC staff.
11 Jan 2022 at 05:44 PM	Mogo Road, Wollar	Blast – Overpressure & Vibration	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about blast overpressure and vibration from WC. WC staff investigated the complaint and confirmed that no blast event occurred at WC on that day. The Caller declined to speak to WC staff.
11 Jan 2022 at 07:53 PM	Ringwood Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the real-time noise monitor at Ringwood Road were below the Noise Criteria. The Caller declined to speak to WC staff.
25 Jan 2022 at 04:13 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller contacted Wilpinjong Coal (WC) to complain about truck and mine noise from WC. WC staff investigated the complaint and determined that the low frequency (LF) noise levels recorded by the real-time noise monitor at Mogo Road were below the Noise Criteria. The Caller declined to speak to WC staff.

ⁱ Noise Criteria refers to the noise criteria in Condition 3, Schedule 3 of Development Consent (SSD-6764).