

CUSTOMER FOCUS

We provide customers with quality products and excellent service.

Our Customer Commitment

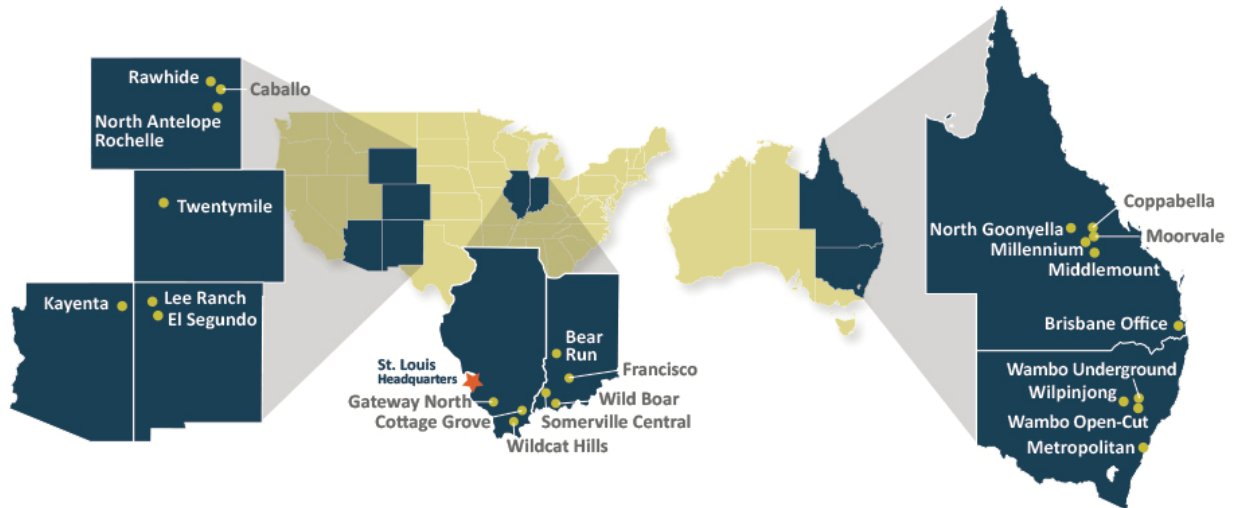
Peabody is the leading global pure-play coal company, with significant scale, high-quality assets and the best people in the business. We have diversity in customers, geography and products, providing thermal coal, one of the world's most affordable, reliable and sustainable sources of modern energy, and metallurgical coal, a key ingredient in steel production.

Right Place, Right Products

Peabody has 23 operations in eight states on two continents. We have a leading position in the most competitive U.S. coal regions, including the Illinois Basin and Powder River Basin (PRB), and our seaborne thermal and metallurgical coal platform in New South Wales and Queensland, Australia, serves higher-growth Asian demand centers.

We serve customers, primarily electricity generators, industrial facilities and steel manufacturers, in more than 25 countries on six continents, and in 2017 sold and shipped 191.5 million tons¹ of metallurgical and thermal coal. On average, Peabody ships more than 20,000 tons of coal every hour of every day to customers around the world.

23 Operations in Eight States on Two Continents



¹ The term "ton" refers to short or net tons, equal to 2,000 pounds (907.18 kilograms).

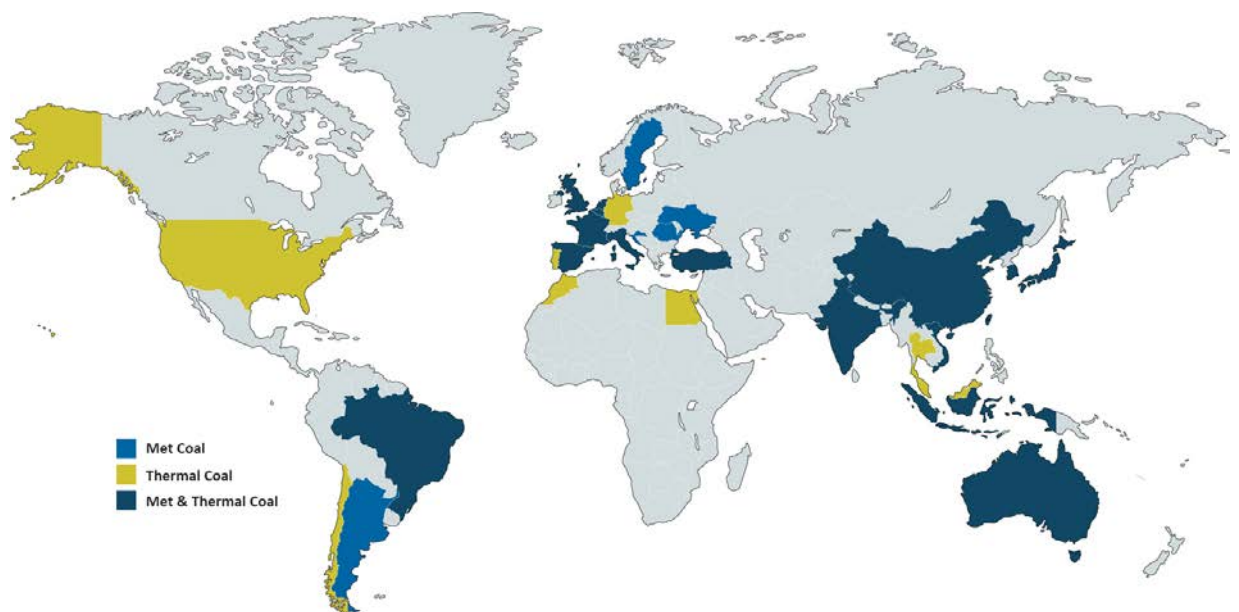
Integrity, Reliability and Service

Integrity. At Peabody, we operate with the utmost regard for our customers, and our business practices have earned the respect of the international coal community. Integrity is one of our company's core values and leads our business ethic.

Reliability. We stand behind our word and our handshake. Our first-class operating platform allows us to be a leading supplier of coal and we partner with customers to meet their needs in an effective and timely manner.

Service. Our teams ensure a customer experience unsurpassed in the industry. With offices in China, Australia, U.S. and the United Kingdom, we deliver a one-stop sales, trading and transportation network with 24-hour industry coverage around the world. And in true customer service fashion, we treat people right and make issues right.

Peabody Serves 25 Countries on Six Continents



Highlighted countries represent global customers served in at least one year between 2015-2017.

Peabody Platform – Leading Positions in the U.S. and Australia

Peabody has nine operations in Australia that provide a range of metallurgical and thermal coal products to serve major Pacific demand centers. Australia is the largest exporter of metallurgical coal in the world and the largest high-heat thermal coal exporter, with modern export infrastructure to support continued volume growth.

Peabody's Australian thermal business sold 19.2 million tons in 2017. Given our portfolio of thermal products and longstanding relationships with customers, we can meet their objectives with confidence. For instance, when an Asian power generator was seeking to rebalance its coal procurement portfolio to improve emissions, Peabody was able to replace the existing cargoes on their books with our high-energy, lower-sulfur coal.

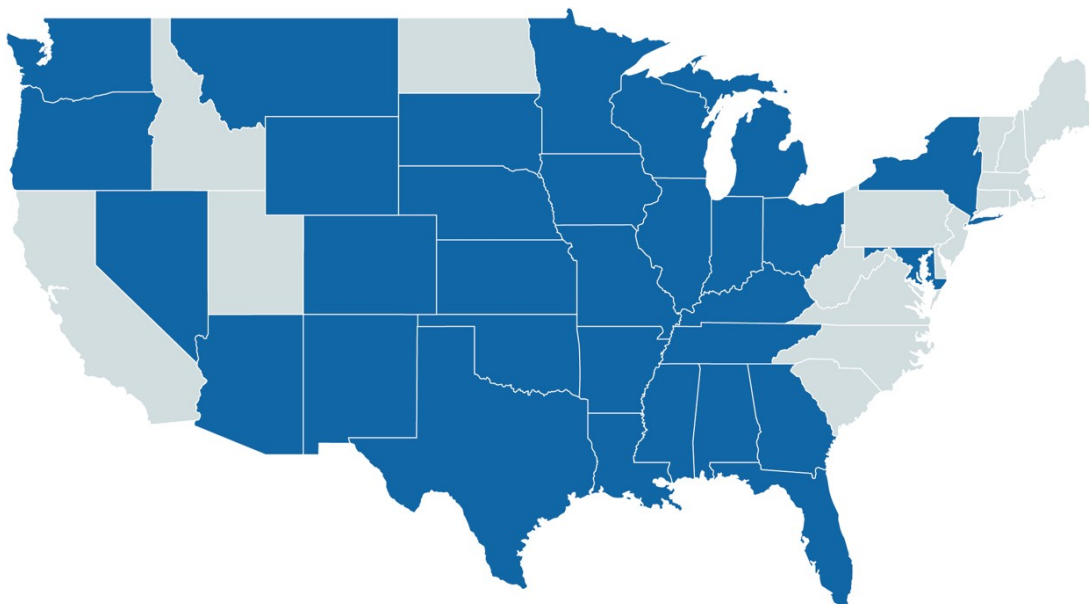
The metallurgical segment shipped 11.7 million tons of coal in 2017 to more than 15 countries, delivering a range of hard coking coal and pulverized coal injection products, including premium coals from our North Goonyella and Coppabella Mines.

In 2017, the ramifications of Cyclone Debbie presented issues like rail outages and port backlogs, holding back shipments of coal. Peabody's Logistical Team led the industry in coming back on line once infrastructure became operational, expediting deliveries of huge volume shipments to follow through on commitments to customers.

Peabody places great importance on ongoing identification of both production and logistical efficiencies to better serve customers. Productivity improvements continue to be seen across operations, in particular at North Goonyella Mine, which achieved record annual production in 2017.

Peabody Americas includes 14 mines covering the PRB, Midwestern and Western Mining Segments, and in 2017 shipped 158.2 million tons of coal to more than 80 customers across the U.S.

Peabody Ships to 31 States, 80-plus Customers and 145-plus Plants



Highlighted states represent U.S. customers served in at least one year between 2015-2017.

Peabody operations in the Midwest Segment provided 18.5 million tons of coal during 2017 and offer a geographic advantage given their proximity to local demand. By combining smaller mines into larger complexes, our company can better compete, accommodating multi-source, multi-destination agreements. Our Illinois Basin operations also provide export opportunities.

Peabody's Western Segment sold 14.7 million tons, with El Segundo Mine and Kayenta Mine offering a reliable supply of coal for regional customers. Twentymile Mine supplies a diverse U.S. base, while also presenting export optionality.

Kayenta Mine is a mine-mouth operation that delivered 6.2 million tons of coal exclusively to the Navajo Generating Station in Arizona, a 2,250-megawatt coal-fueled power plant. Both the mine and generating station are essential to the local economy and are significant employers to the Navajo Nation and Hopi Tribe, providing approximately 845 jobs. Virtually all the hourly workforce at Kayenta Mine is comprised of Native Americans. Historically, the Navajo Generating Station has been among the most efficient coal plants in the Southwest and is consistently among the highest dispatching coal plants in the region.



An Environmental Specialist team member examines reclaimed land at Kayenta Mine, the sole supplier of coal to the Navajo Generating Station.

One Mine – 4.5% of all U.S. Electricity Generation

Peabody is the largest producer and reserve holder in the PRB, supplying 125 million tons of coal to customers in 2017, with export optionality. We run the world's largest coal mine, North Antelope Rochelle Mine (NARM) in Wyoming, which operates between seven and 10 pits – with coal seams that reach up to 80 feet and offer some of the lowest-sulfur coal in North America.

NARM shipped 101.5 million tons, serving more than 50 customers in 21 states and has significant transportation advantages, with two concentric loop tracks that connect with both major railroad joint lines. This one mine fuels about 4.5 percent of all U.S. electricity generation.

