METROPOLITAN COAL - 2017 COMPLAINTS REGISTER

Complaint #	Person Receiving Complaint	Quarter	Date Received	Time Received	Method Of Contact	Nature Of Complaint	Action Taken By Licencee	Follow Up Contact
2017_1	Stephen Love (Environment & Community Superintendent)	4	28/11/2017		Email		Metropolitan confirmed that loading was undertaken in line with current best practice - experience loader operators using noise mitigated loaders. Metropolitan also conducted an investigation of specific factors which may have contributed to elevated noise levels on the weekend in question.	Actions communicated to complainant