METROPOLITAN COAL - 2017 COMPLAINTS REGISTER

Complaint #	Person Receiving Complaint	Quarter	Date Received	Time Received	Method Of Contact	Nature Of Complaint	Action Taken By Licencee	Follow Up Contact
2018_1	Stephen Love (Environment & Community Superintendent)	2	1/05/2018		In Person	Site was contacted regarding increase in trucking of material through Helensburgh township	Metropolitan provided background on trucking levels and reasons for recent increase due to return to normal production levels after recent longwall move. It was explained that levels are likely to reduce in coming weeks as yield from coal seam improves and Metropolitan continues to work to increase quantity of material pumped underground rather than being trucked offsite.	Contact details were provided in the event complainant required further information