



WILPINJONG COAL PTY LTD

**COMMUNITY COMPLAINTS REGISTER
SUMMARY**

from

1 January 2018 to 28 February 2018

**2018
Community Complaints Register Summary**

Date and Time	From	Concern Raised	Received	Investigation and Action Taken
11 Feb 2018 at 10:54 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller reported hearing noise from Wilpinjong Coal (WC) from 4:30AM to 11AM. WC staff confirmed that the real-time low frequency (LF) noise levels recorded at Mogo Road were compliant at that time period. WC staff spoke to the Caller by phone about their complaint.
13 Feb 2018 at 3:57 AM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller reported hearing noise from Wilpinjong Coal (WC) around time of phone call. WC staff confirmed that the real-time low frequency (LF) noise levels recorded at Mogo Road were compliant at that time. WC staff spoke to the Caller by phone about their complaint.
25 Feb 2018 at 10:42 PM	Mogo Road, Wollar	Noise	Telephone Complaints Line	Caller reported hearing noise from Wilpinjong Coal (WC). WC staff confirmed that the real-time low frequency (LF) noise levels recorded at Mogo Road were compliant before complaint received. Caller declined to speak to WC staff about their complaint.
26 Feb 2018 at 12:45 PM	Winchester Crescent, Cooks Gap	Blast	Telephone Complaints Line	Caller reported that they could hear a blast from Wilpinjong Coal (WC). WC staff investigated the complaint. The blast overpressure and vibration levels measured at the Environment Protection Licence (EPL) monitoring site were below EPL limits and so compliant. WC staff spoke to the Caller by phone about their complaint.